

Business Analyst, IT Business Support Team – Toronto

Canaccord Genuity, Canada's largest independent investment dealer, is seeking a motivated team player with excellent communication skills to join the IT business process and product services team.

The successful candidate for this challenging position will work in a fast-paced, flexible business environment on a variety of capital markets projects. This role interacts with internal and external client groups, including business stakeholders, management, IT specialists and vendors. This role requires effective team collaboration on concurrent change initiatives. Strengths are needed in all stages of business analysis and project management: Process analysis, documenting detailed requirements, designing, testing, training and the coordination of change implementations.

Responsibilities

- Ensure the development of information system solutions within the business unit properly reflects the business needs for change improvement;
- Develop knowledge in the business area through workflow analysis, and design improvements in business processes and procedures;
- Plan and facilitate JADs/information gathering focus sessions with business and IT specialists to develop strategic change solutions;
- Provide documentation for development teams and business review sessions;
- Develop a solid understanding of all system applications and interdependencies between existing systems;
- Contribute to product evaluations, vendor contract and vendor service negotiations;
- Provide training on products and business procedures as required.

Skills and Qualifications

- Has developed a comprehensive understanding of the Capital Markets business: Institutional, Research, Corp. Finance, Fixed Income and the Operational functions of the financial services industry.
- Successful experience in business process redesign solutions with complex business models and technology;
- Proven ability to develop and implement project delivery methodologies;
- Superior communication and facilitation skills combined with the ability to grasp abstract concepts;
- Strong analytical and problem solving skills;
- Advanced PC skills, including MS Office, Financial Industry Application, BI Systems (Cognos), Web Tools (.Net), Workflow Charting Tools (Visio);
- University degree and / or post secondary accreditations in a related discipline;
- Creative thinker with the ability to take smart concepts and implement them into real solutions.

Qualified applicants are invited to submit a resume and covering letter including salary requirements. All applications will be held in strict confidence.

Please e-mail your application to Human Resources at Toronto_careers@canaccord.com. In order to be considered for employment at Canaccord Genuity, candidates selected for interviews will be required to show proof of citizenship, permanent residence or eligibility to work in Canada with no restrictions.

We wish to thank all candidates for their interest but only those applicants selected for an interview will be contacted.